

DIMENSION4 EMPOWERS GLOBAL WORKFORCE WITH GLOBAL DIRECT ROUTING FOR MICROSOFT TEAMS TO DELIVER CLOUD-BASED COLLABORATION

November 14, 2018 - Dimension4, a leading secure collaboration and cloud technology provider, today announced the launch of Global Direct Routing for Microsoft Teams. Domestic and global corporations can now deploy calling plans with Teams to over 50 countries. This complements Microsoft's footprint and help customers realize the full cloud collaboration potentials of Teams. Global Direct Routing is the latest addition to Dimension4's cloud services portfolio designed to enable today's modern workforces to make and receive phone calls over the public switched telephone network (PSTN) without the need for expensive on premise infrastructure or expertise.

"This breakthrough in cloud-based collaboration means our customers can leverage all the great business calling and teamwork collaboration features in Microsoft Teams," says Anthony Zabit, Principal Dimension4. "Our proven success in delivering secure cloud collaboration services will ensure business customers a smooth transition to Teams and positive user experience."

Dimension4's Global Direct Routing includes:

- International reach with local DID numbers across 50+ countries
- Flexible calling plans: (per minute, unlimited per user bundle, per second, bring your own carrier)
- 100% uptime with 24x7x365 NOC monitoring and support
- Mix and match between Microsoft & Dimension4 calling plans that enable customers to utilize existing voice capabilities and extend global-area coverage to over 50+ countries
- Compliance with regulatory requirements for emergency calling
- Business Contact Center through native Teams solution

To ensure smooth transition to Microsoft Teams, Dimension4 offers end-to-end professional services to guide customers through the cloud voice transformation journey with Microsoft Teams. Whether the journey is a completely new experience to the cloud or transitioning from Skype to Teams, the journey is unique for each organization and Dimension4 provides consulting, planning, deployment and ongoing support to mitigate risk and navigate complexity for a smooth transition.

About Dimension4

Dimension4 is a leading provider of secure cloud-based solutions, delivering a full suite of productivity and collaboration technology for today's global enterprises. Dimension4 services include Application Services, Infrastructure Services, and Managed Services for organizations looking for timeless cloud technology. The Dimension4 difference is comprised of highly experienced, on-demand technical expertise, and economical solutions that enable businesses to do more with less. For more information, visit www.dimension4.com.